

### COMMONWEALTH OF KENTUCKY DEPARTMENT OF INSURANCE FRANKFORT, KENTUCKY

## **BULLETIN**

## 2017-02

# The following Bulletin is to advise the reader of the current position of the Kentucky Department of Insurance ("Department"), on the specified issue.

TO: All insurers, agents or other persons licensed by the Kentucky Department of Insurance

FROM: Nancy G. Atkins, Commissioner

RE: Reporting of Suspected Fraudulent Insurance Acts

DATE: July 14, 2017

All insurers, agents or other persons licensed by the Kentucky Department of Insurance ("the Department") are required to report any and all suspected fraudulent insurance acts to the Division of Insurance Fraud Investigation ("the Fraud Division") pursuant to KRS § 304.47-050(2).

This Bulletin is to clarify that licensees must submit fraud reports directly to the Fraud Division to satisfy this requirement. No exemption or alternative reporting procedure is authorized under Kentucky law.

Beginning August 1, 2017, the Fraud Division will no longer receive submissions from the National Association of Insurance Commissioners' Online Fraud Reporting System ("OFRS"). Therefore, the Fraud Division will no longer accept reports from intermediaries, such as the National Health Care Anti-Fraud Association ("NHCAA") or the National Insurance Crime Bureau ("NICB").

Licensees are encouraged to use the Department's <u>eServices web portal</u> to report suspected fraudulent insurance acts and upload supporting attachments. Licensees may also submit written reports to the Fraud Division by regular mail in hard copy format that contains the information specified by 806 KAR 47:020.

#### Questions

Questions regarding this Bulletin should be directed to the Fraud Division, Phone: 502-564-1461; Fax: 502-564-1464; or <u>email: kathy.chambers-hicks@ky.gov.</u>

/s/Nancy G. Atkins

Nancy G. Atkins Commissioner Kentucky Department of Insurance <u>July 14, 2017</u> Date