

Emergency Response Team

Assisting Kentucky Residents After A Disaster

Each year, many Kentucky residents experience some type of natural disaster. Tornadoes, flood, hail, snow, and ice are some of the perils that have plagued our state.

In 1998, the Kentucky Department of Insurance created an emergency response team to assist citizens on-site with insurance questions following a natural disaster. Since that time, we have helped many residents and local officials by providing them with valuable information regarding insurance claim processing, as well as verifying that the insurance industry response was adequate during those disasters.

Through a partnership with other state and federal agencies, the Kentucky Department of Insurance monitors natural disasters that impact Kentucky residents. We also provide communities with insurance assistance needed during the cleanup process.

Kentucky communities and residents can receive information or assistance with a natural disaster by calling our Division of Consumer Protection at the number below. Helpful telephone numbers, addresses, and complaint form along with tips regarding possible scams following a natural disaster can be found on our website.

Kentucky Department of Insurance

P.O. Box 517

Frankfort, Kentucky 40602-0517

1-502-564-3630

<http://insurance.ky.gov>

More Information

You can find more information on [disaster preparedness at Insure U](#). The NAIC is also offering tips on [what to do after the storm hits](#) and [special considerations for flood insurance](#).