



FIND YOUR INSURANCE COMPANY: TOLL-FREE NUMBERS FOR POLICYHOLDERS

Property & Casualty insurance companies have set up a special toll-free number to discuss their policyholders' questions in these times of need. Please keep in mind that during the time of a storm, individuals might experience a high call volume.

Flood insurance is administered as a separate policy under the National Flood Insurance Program (NFIP), which is the primary source for flood insurance in the United States. Flood insurance policyholders can call the NFIP toll-free at 800-427-4661 and information can be found on the internet at www.floodsmart.gov.

Here is a list of claim contact numbers:

A

1st Auto Casualty and Insurance Company 800-261-2886

AAA Insurance (Auto Club Family Insurance Company)
800-222-7623 ext. 5000

AAA Mid-Atlantic Insurance Company 888-222-0086

AAA Mid-Atlantic Insurance Company of New
Jersey 888-222-0086

ACA Insurance Company 800-207-3618

ACE Agribusiness 800-585-9624

ACE Private Risk Services 800-945-7461

Acadia Insurance Company 800-444-0049, ext. 2600 ACE
USA Clients receive individual 800 numbers or call
800-433-0385 (ACE USA/INAMAR Marine claims); 800-234-7354
(Disaster Mortgage Protection claims)

Acuity Insurance Company 800-242-7666

Adirondack Insurance Exchange 877-248-0555

Agency Insurance Company 800-841-5241

AGCS Marine Insurance Company 800-558-1606

Alea North America Insurance Company 877-772-7824

Alfa Alliance Insurance 855-ALFA-AIC

Alfa Insurance Group 800-964-2532

Alfa Specialty 877-584-7466

Alfa Vision 877-584-7466

Allianz Global Risks US Insurance Company 800-558-1606

Allianz Underwriters Insurance Company 800-558-1606

Allstate 800-54-STORM 800-547-8676

Allstate Floridian Insurance Company 800-54-STORM
800-547-8676

American Access Casualty Company 888-663-5443

American Bankers Insurance Company of Florida 800-358-0600

American Health Insurance Plans (AHIP) 800-644-1818

American Alternative Insurance Company 866-220-3505

American Alternative Insurance Corporation 866-220-3505

American Family Insurance Co. 800-MYAMFAM
(1-800-692-6326)

America First Insurance 877-263-7890

American General Property Insurance Company of
Florida 800-321-2452

American Hallmark Insurance Company of Texas 800-486-5616

American Insurance Company 800-558-1606

American Integrity Insurance Group 866-277-9871

American International Group, Inc. (AIG) 877-AIG-0304

American Modern Insurance Group, Inc. 800-375-2075

American National Property & Casualty Company &
Affiliates 800-333-2860

American Reliable Insurance Company 800-245-1505

American Security Insurance Company 800-358-0600

American Southern Insurance Company 800-241-1172

American Strategic Insurance 866-ASI-LOSS (274-5677)

American Traditions Insurance Company 866-270-8430

American Transit Insurance Company 800-683-ATIC(2842)

American Underwriters Insurance Company 800-690-5520



Ameriprise Insurance Company (Ameriprise Auto & Home Insurance) 800-872-5246

Amerisure Insurance Company 800-257-1900

AMEX Assurance Company 800-228-6855

AMICA Mutual Insurance Group 800-242-6422

Anchor General Insurance Company 800-542-6246

Anchor Property and Casualty Insurance Company
844-365-5588

Anchor Specialty Insurance Company 844-365-5588

Ansur America Insurance Company 800-234-4433

ARI Insurance Companies 800-820-4506

Arch Insurance 800-817-3252

Argo Group US 833-240-4128

Armed Forces Insurance Exchange 800-255-0187

Aspen American Insurance Company 855-397-3295

Aspen Specialty Insurance Company 855-397-3295

Aspire General Insurance Company 855-231-1727

Associated Indemnity Corporation 800-558-1606

Assurance America Insurance Company 888-580-8134

Assurant 877-459-6075

Austin Mutual Insurance Company 800-328-4628

Auto Club Group Insurance Company 888-637-2287

Auto Club Insurance Association 888-637-2287

Auto Club Insurance Company of Florida 888-929-4222

Auto Club Property-Casualty Insurance Company 888-637-2287

Auto Club South Insurance Company 800-289-1325

Auto Owners Insurance Company (Palm City) 800-783-1269

Auto Owners Insurance Company (Ft. Myers) 800-437-2256

Avemco Insurance Company 888-635-4303 (after hours)

AXA XL 877-720-8844

B

Badger Mutual Insurance Company 800-837-7833

Bankers Insurance Company 800-765-9700

Bankers Specialty Insurance Company 800-765-9700

Beazley Insurance Company, Inc. 888-222-1123 Berkley

National Insurance Company 800-343-0592 Berkley

Regional Insurance Company 800-343-0592

Berkshire Hathaway Insurance Companies 800-673-2465BITCO

Insurance Companies 800-475-4477

Brethren Mutual Insurance Company 800-621-4264

Bristol West Insurance Group 800-BRISTOL (800-274-7865)

Builders Mutual Insurance Company 800-809-4861 Burlington

Insurance Company 877-434-2667



C

California Casualty 800-800-9410

Cameron Mutual Insurance Company 877-725-

2461Canal Insurance Company 888-247-4424

Capacity Insurance Company 866-351-3062

Capitol Preferred Home Insurance 800-734-4749 or 888-388-2742

Capitol Indemnity Corporation 800-475-4450

Capitol Specialty Insurance Corporation 800-475-4450

Casco Indemnity Company 877-542-3156

Casco Indemnity Company (glass claims) 888-835-3452

Catlin Underwriting Agency 800-216-0652

Central Insurance Companies 888-263-2924

Century Insurance Companies 800-878-7389

Chicago Insurance Company 800-558-1606

CHUBB Insurance Group 800-252-4670 (800-CLAIMS-0)

Church Mutual Insurance 800-554-2642

Citizens Property Insurance Corp. 866-411-2742 (866-411-CPIC) Cincinnati Insurance Company (call your local agent or 877-242-2544)

Clearcover 855-444-1875

Colorado Farm Bureau Insurance Company 800-315-5998

CNA (First Notice Systems) 877-CNA-ASAP (877-262-2727); (non-toll-free, for those experiencing difficulties accessing the FNS number) 413-858-4137

Coastal Select Insurance Company 877-642-

1815 Colony Insurance Company 833-240-

4128 Colony Specialty 833-240-4128

Columbia Insurance Group 866-458-7506

Companion Property & Casualty 800-649-

2948 Conifer Insurance Company 866-412-

2424

Continental Western Insurance Company 800-444-0049, ext. 2600

Cornerstone National Insurance Company 877-426-

4252 COUNTRY Financial 866-COUNTRY

Countrywide Insurance Group 888-768-2096

Crum & Forster Indemnity Company 800-690-5520

Crum & Forster Specialty Company 800-690-5520

Crusader Insurance Company 800-669-9800

CSAA Insurance Group (AZ, CA, MT, NV, UT, WY) 800-922-8228

CSAA Insurance Group (All other states/clubs) 888-222-0086 CUNA Mutual 800-637-2676

Cypress Insurance Group 877-560-5224

Cypress Property & Casualty Insurance Company 877-560-5224



D

Dairyland Insurance Company (see Sentry Insurance)

Danbury Insurance Company 800-962-0800

Danielson National Insurance Company 877-772-7824

Diamond State Insurance Company 800-788-4780,
800-621-5410 (after hours)

Direct Auto Insurance 800-403-1077

Direct General Insurance 877-463-4732

Discovery Insurance Company 800-658-1492

Donegal Insurance Group 800-877-0600

Dorchester Insurance Company 877-353-8672

Drive Insurance from Progressive 800-925-2886

Dryden Mutual Insurance Company 800-782-0154

DTRIC Insurance Company, Limited 888-443-8742

E

Eastern Mutual Fire Insurance Company 800-671-8550

Electric Insurance Company 800-227-2757

Elephant Insurance Company 877-218-7865

EMC Insurance Companies 888-362-2255

Encompass Insurance Company 800-588-7400

Encova Insurance 866-637-8686

Erie Insurance Group 800-367-3743

Essentia Insurance Company 800-385-0274

Esurance Insurance Company 800-926-1175

Esurance Insurance Company of New Jersey 800-926-1175

Esurance Property and Casualty Insurance Company
800-926-1175

Evanston Insurance Company 800-362-7535

Everest National Insurance Company 800-438-4375,
866-287-1736

Explorer Insurance Company 877-849-4678

F

Farm Bureau Mutual Insurance Company of

Michigan 800-292-2680

Farm Bureau Property & Casualty Insurance Company
800-226-6383

Farm Family Casualty Insurance Company 800-948-3276 Farmers

800-435-7764, Spanish Language Line 877-732-5266

Farmers Mutual Fire Insurance Company of Salem County (NJ) 800-
498-0954

FCCI (first report of injury) 800-226-3224

Federated Mutual Insurance Company 888-333-4949



Federated National Insurance Company 800-293-2532

Federated Reserve Insurance Company 888-333-4949

Federated Service Insurance Company 888-333-4949

FEMA 800-621-3362

Fidelity Fire and Casualty 877-744-5224

Fidelity National Indemnity Insurance Company 800-725-9472

Fireman's Fund Insurance Company 800-558-1606

First Community Insurance Company 800-765-9700

First Financial Insurance Company 877-434-2667

First Floridian 800-252-4633 (800-CLAIM33) (personal); 800-238-6225 (business)

First Mercury Insurance Company 800-690-5520

First Premium Insurance Group (Lloyd's Mobile Home) 800-432-3072

First Protective Insurance Company 877-744-5224

Florida Department of Insurance 800-342-2762

Florida Family Insurance Company 888-486-4663

Florida Farm Bureau Insurance Companies 866-275-7322

FM Global 877-639-5677 (877-NEWLOSS)

Foremost Insurance Company 800-527-3907

Founders Insurance Company 888-676-4342

Frankenmuth Mutual Insurance Company 800-234-4433

G

GAINSCO Auto Insurance 866-424-6726

GEICO 800-841-3000

The General 800-280-1466

General Casualty 888-737-8256

General Star Indemnity Company 800-624-5237

General Star National Insurance Company 800-624-5237

Genesis Insurance Company 800-431-9994

Georgia Casualty & Surety 800-279-8279 (claim reporting) Georgia

Farm Bureau Insurance 855-432-2567

GeoVera Specialty Insurance 800-631-6478

Germania Insurance 877-437-6264

Good2Go Auto Insurance 800-727-6664

Grange Insurance Company 800-445-3030

Granite Mutual Insurance Company 800-435-0397

Granwest Property & Casualty 800-546-8850

Graphic Arts Mutual Insurance Company 800-216-1420

Great American Insurance Group 844-GAIG-NOW (844-424-4669)



Grinnell Mutual Reinsurance Company 877-467-2252

GuideOne Insurance 888-748-4326

Guilford Specialty Group 877-434-2667

Gulfstream Property and Casualty Insurance Company
866-485-3005

H

Hallmark County Mutual Insurance Company 800-486-5616

Hallmark Insurance Company 800-486-5616

Hallmark National Insurance Company 800-486-5616

The Hanover Insurance Group, Inc. 800-628-0250

Harco National Insurance 800-822-4429, 800-753-6737(after
hours)

The Hartford 800-243-5860

Hartford Insurance Company of the Midwest 800-637-5410 or
800-243-5860

Hartford Steam Boiler Inspection and Insurance 888-472-5677

Hingham Mutual Fire Insurance Company 800-962-0800

Hochheim Prairie Insurance 800-222-4736

Homesite Insurance 866-621-4823

Horace Mann Insurance Group 800-999-1030

Hudson Excess Insurance Company 866-546-3981

Hudson Insurance Company 866-546-3981

Hudson Specialty Insurance Company 866-546-3981

Hull & Company 800-241-4855

I

ICAT 866-789-4228

IDS Life Insurance Company (Ameriprise Financial)
800-862-7919

IDS Property Casualty Insurance Company (Ameriprise Auto &
Home Insurance) 800-872-5246

Illinois Casualty Company 800-445-3726

Imperial Fire & Casualty Insurance Company 800-960-5677

IMT Insurance 800-274-3531

Indiana Farmers Insurance 800-477-1660

Infinity Insurance Companies 800-334-1661

InsureMax 888-580-8134

Intact Insurance Specialty Solutions (formerly OneBeacon Insurance
Group) 877-248-3455

Integrity Insurance 800-686-0025

Interinsurance Exchange of the Automobile Club 800-672-5246

Interstate Fire & Casualty Company 800-558-1606

Ironshore 877-IRON411



J – K

Jefferson Insurance Company 800-334-7525

Jewelers Mutual Insurance Company (Commercial Lines) 800-558-6411 (Personal Lines) 888-884-2424

Kemper Direct Insurance Company 877-506-4222

Kemper Preferred 888-252-2799

Kemper Direct Property and Casualty Company 877-506-4222

Kemper Specialty Insurance 888-253-7834

Kentucky Farm Bureau 866-532-2524

Keystone Insurance Company 888-222-0086

KW Specialty Insurance Company 855-225-5597

KY National 800-432-9310

Meadowbrook Insurance Group 800-825-9489

Member Select Ins. Co. 888-637-2287

Mendota Ins. Co. and Mendakota Ins. Co. 800-422-0793

Mercury Insurance Group 800-987-6000

MetLife Auto & Home 800-854-6011

MGA Insurance Company, Inc. 866-424-6726

Midvale Indemnity Company 877-515-2196

Mississippi Farm Bureau 866-275-7322

Missouri Farm Bureau 800-922-4632

Modern USA Insurance Company 866-270-8430

Motors Insurance Corporation (Commercial Lines) 800-225-5642

Mutual Aid eXchange (MAX) 877-971-6300

Mutual Assurance Society of Virginia 800-648-1794

L

Lancer insurance Company 800-521-6155

Lantana, Ltd. 800-239-0229

Liberty Mutual 800-225-2467

Liberty Northwest 800-289-0930

Louisiana Citizens Property Insurance Corporation 800-931-9548

Louisiana Department of Insurance 800-259-5300 (toll-free inside Louisiana only); 225-342-5423

Louisiana Farm Bureau 866-275-7322

M

Main Street America Group 877-425-2467

Main Street America Insurance Company 877-425-2467

MAPFRE Insurance 800-221-1605

Mapfre Insurance Company of Florida 800-948-4242

Markel American Insurance Company 888-629-8848



N

Narragansett Bay Insurance Company 800-343-3375
NAS 800-542-9200
National American Insurance Company 800-332-2210
National Automotive Insurance 800-738-6248
National Casualty Company 800-423-7675
National Farmers Union 866-638-5677
National Flood Insurance Program 800-427-4661
National General Insurance 800-468-3466
National Interstate Insurance Company 800-929-1500
National Security Underwriters 866-295-8041
National Surety Corporation 800-558-1606
Nationwide 800-421-3535
New England Guaranty Insurance Company 800-671-8550
New Jersey Skylands Insurance Association 866-279-7688
New London County Mutual Insurance Company 800-962-0800
NGM Insurance Company 877-425-2467
NJM Insurance Group 800-367-6564
North Carolina Farm Bureau 888-303-2249
The North River Insurance Company 800-690-5520
North Pointe Casualty Insurance Company 800-910-1104
North Pointe Insurance Company (hurricane-related claims)
800-910-1104
North Pointe Insurance Company (non-hurricane-related claims)
800-229-6742
North Pointe Insurance Group 800-910-1104
Northern Capital Insurance 866-270-8430
Northern Neck Insurance Company 877-968-7252
Northern Security Insurance Company 800-435-0397

O

Occidental Fire & Casualty 800-780-8423
Ohio Casualty and West American Insurance Company
866-255-5530
Old Dominion Insurance Company 877-425-2467

Olympus Insurance Company 866-281-2242 Omega
Insurance Company 800-342-3407
Oregon Mutual Insurance Company 800-888-2141, ext. 7



P – Q

Pacific Specialty Insurance Company 800-962-1172

Pacific Specialty Property and Casualty Company 800-962-1172

Pacific Star Insurance Company 800-542-6246

Pac Star Insurance Company 800-542-6246

Patriot General Insurance Company (see Sentry Insurance)

Patriot Insurance Company 866-460-1776

Patrons Oxford Insurance Company 800-542-7032

Penn-America Insurance Company 800-788-4780

Penn-Patriot Insurance Company 800-788-4780

Penn-Star Insurance Company 800-788-4780

Pennsylvania National Mutual Casualty Insurance Company 800-766-2245

Pharmacists Mutual Insurance Company 800-247-5930

Platte River Insurance Company 800-475-4450

PMA Companies 888-476-2669

Preferred Mutual Insurance Company 800-333-7642

Prime Insurance Company 800-257-5590

Prime Property Casualty Insurance 800-257-5590

Princeton Excess and Surplus Lines Insurance Company 866-220-3505

ProCentury Insurance Company 800-878-7389

Progressive 800-PROGRESSIVE (776-4737)

Protective Insurance Company 800-644-5501

Providence Mutual Fire Insurance Company 877-763-1800 855-763-5677

QBE Agri 800-777-0078

QBE Financial Partner Services 866-331-4832

QBE First 866-331-4832

QBE North America 800-239-0229

QBE Regional Insurance 888-737-8256

Quincy Mutual Fire Insurance Company 800-490-0047

R

Republic Fire & Casualty (Homeowners, Dwelling Fire, Auto & Commercial) 800-451-0286

Republic Group (Republic Fire & Casualty, Republic Underwriters Southern Ins Co, Southern Underwriters Ins) 800-451-0286

Republic Lloyds 800-451-0286

Republic Underwriters (Commercial) 800-451-0286RLI

Insurance Company 800-444-0406

Rockhill Insurance Company 877-305-7625

Root Insurance Company 866-980-9431



S

SafeAuto 800-723-3288

Safeco 800-332-3226

Safeway Insurance Company of Louisiana (LA) 800-252-3251

Safeway Insurance Company 888-203-5129

Safeway Insurance Company (Texas) 800-564-6445

Sagamore Insurance Company 800-644-5501

Savers Property & Casualty Insurance Co. 800-825-9489
Scottsdale Insurance Company 800-423-7675

Security National Insurance Company 800-BRISTOL
(800-274-7865)

Selective Insurance Company of America 866-455-9969

Seneca Insurance Company, Inc. 800-442-5723

Sentry Insurance, A Mutual Company (Business Claims)
800-739-3344; (Property, Auto & Motorcycle Claims)
800-334-0090; (Life Claims) 800-272-0533

Sentry Life Insurance Company (see Sentry Insurance)

Sentry Select Insurance Company (see Sentry Insurance)

Service Insurance Company 800-780-8423

Shelter Insurance Group 800-SHELTER (800-743-5837)

Society Insurance, a Mutual Company 888-576-2438, Ext. 5514
(or press "8" at the prompt after hours)

SOMPO INTERNATIONAL 877-676-7575

Sompo Japan 800-444-6870

South Carolina Farm Bureau Mutual Insurance Company
800-799-7500

Southern Fidelity 866-874-7342

Southern General Insurance Company 800-446-9973

Southern Insurance Company (Commercial) 800-451-0286

Southern Underwriters (Commercial) 800-451-0286

Southern Vanguard Insurance Company 888-432-9393

Southwest Business Corp. (Lloyd's Excess Flood)
800-527-0066

SPARTA Insurance Company 877-772-7824 St.

Johns Insurance Company 877-748-2059

Standard Guaranty Insurance Company 800-358-0600

Star Insurance Company 800-825-9489

StarNet Insurance Company 800-343-0592 Starstone

National Insurance Company 855-275-6041

Starstone Specialty Insurance Company 855-275-6041

State Auto Insurance Companies 877-SA-CLAIM (877-722-5246) State

Farm Insurance 800-SF-CLAIM (800-732-5246)

Stillwater Insurance Company 800-220-1351 Stonington

Insurance Company 800-239-0229



Stonington Lloyds Insurance Company 800-239-0229

Stratford Insurance Company 888-847-8600

Sunshine State Insurance Company 877-329-8795

T

TAPCO 888-437-0373

Texas Farm Bureau Insurance 800-266-5458

Thames Insurance Company, Inc. 800-962-0800

The Timbermen Fund (Louisiana Safety Association of Timbermen-SIF) 877-628-6730

Topa Insurance Company 877-353-

8672 Tower Group Companies 888-856-5222

Tower Hill Insurance Companies 800-342-3407

Travelers Business Insurance

Travelers Personal Insurance 800-252-4633 (800-CLAIM33) Personal Claims; 800-238-6225 - Business Claims

Travelers Boat & Yacht 800-772-4482

Travelers WC (first report of injury) 800-238-6225

Tudor Insurance Company 888-847-8600

Travelers Companies 800-252-4633 (Traveler Home/Standard Fire)

Trexis 877-384-7466

U

Union Insurance Company 800-444-0049, ext.

2600 Union Mutual of Vermont Companies 800-671-8550 Unigard 800-777-0078

United Farm Family Insurance Company 800-948-3276

United Fire Insurance Company 800-343-9131

United National Insurance Company 800-788-4780

United States Fire Insurance Company 800-690-5520

Universal Insurance Company 888-846-7647

USAA 800-531-8722

USLI 800-523-5545

Utica First Insurance Company 800-456-4556

Utica Mutual Insurance Company 800-216-1420

Utica Mutual Insurance Company of Texas 800-216-1420

Utica National Insurance Group 800-216-1420

V

Vanliner Insurance Companies 800-325-3619

Vermont Mutual Insurance Company 800-435-0397

Virginia Farm Bureau 800-452-7714

Voyager Indemnity Insurance Company 800-358-0600



W – Z

Wadena Insurance 800-274-3531

Washington Mutual Insurance 800-222-3873

Wayne Mutual Insurance 800-222-3873

Western Agricultural Insurance Company 800-226-6383

Western Protectors Insurance Company 800-888-2141, ext. 7

Western United Insurance Company 800-207-3618

Western World Insurance Company 888-847-8600

Westfield Insurance 800-243-0210 option 3

Weston Insurance Company 877-505-3040

Weston Select Insurance Company 877-505-3040

White Pine Insurance Company 877-445-6242

Wilshire Insurance Company 800-780-8423

Wright National Flood Insurance Company 800-725-9472

Yosemite Insurance Company 800-325-2147

Zenith Insurance Company 800-440-5020

Zurich Insurance Company 800-987-3373

Zurich Insurance Company (CAT number 877-327-6779)



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Insurance Association**SM
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