

## Independent Review Entities

### Certified to Perform External Review in Kentucky

#### Updated 0722/2020

In accordance with 304.17A.623, insurers doing business in Kentucky are required to establish and maintain an external review process to be used by the insurer or its designee to address disagreements between the covered person and the covered person's insurer regarding an adverse determination and, in some cases, a coverage denial, made by the insurer, its designee, or a private review agent.

In accordance with 806 KAR 17:290, an insurer must request the external review from a Department of Insurance (DOI) assigned, certified independent review entity (IRE) via eServices for purposes of conducting the external review. Following is a listing of the IREs certified to perform external reviews in this state.

Beginning July 1, 2011, the process for assigning an Independent Review Entity (IRE) will be the following:

Insurers and private review agents (PRA) shall determine if an external review is available to the covered person pursuant to KRS 304.17A-623(3) and shall notify the Department through eServices of a request for an assignment.

The Department's eServices shall assign to the insurer or PRA an IRE for each case based upon a rotational system

An insurer or PRA shall verify that no conflict of interest pursuant to KRS 304.17A-627(8) exists with the assignment given by the Department.

If a conflict does exist, the insurer or PRA shall contact the Department through eServices for an additional assignment.

To obtain an eServices account, contact Health Policy Utilization Review Branch.

Upon assignment of an external review to an IRE, an insurer/private review agent is required to complete an Assignment of Independent Review Entity Form and return it to the DOI within one (1) business day of IRE assignment. If you have any questions relating to the DOI's Independent External Review Program, you may contact the Health Policy Utilization Review Branch at (502) 564-6088.

**IRE Certification No.: IR20000003**

**IRE Name/Address: MAXIMUS**

3750 Monroe Ave., Suite 705

Pittsford, NY 14534-1302

Contact Name/Title: Tamra O'Donnell

Telephone: 585-348-4357

Or Jeff Darrow

Telephone: 585-348-3327

Or Lisa Maguire

Telephone: 585-348-3119

Fax #: 585-425-5296

Email: [stateappealseast@maximus.com](mailto:stateappealseast@maximus.com)

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**IRE Certification No.: IR20000007**

**IRE Name/Address: CLINIX Healthcare**

3492 Snouffer Road, Suite 200

Columbus, OH 43235

Contact Name: Olga Magyar

Telephone: 1-888-840-6088

Fax #: 1-614-889-2148

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**IRE Certification No.:** IR20040001  
**IRE Name/Address:** MCMC  
1451 Rockville Pike, Suite 440  
Rockville, MD 20852  
Contact Name/Title: Joelle Georges  
Telephone: 301-652-1818  
Fax #: 301-652-1250  
Direct: 301-547-3685  
Email: [joelle.georges@mcmcllc.com](mailto:joelle.georges@mcmcllc.com)

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**IRE Certification No.:** IR20070001  
**IRE Name/Address:** National Medical Reviews, Inc.  
260 Knowles Ave.  
Southampton, PA 18966  
Contact Name/Title: Ryan Buchanan, Esquire  
Telephone: 215-352-7800, extension 116  
Fax #: 215-352-7801

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**IRE Certification No.:** IR20100003  
**IRE Name/Address:** Advanced Medical Reviews  
10780 Santa Monica Blvd., Suite 333  
Los Angeles, CA 90025  
Telephone: 800-726-1207, Option 1  
Fax #: 310-907-9574  
Email: [states@admere.com](mailto:states@admere.com)

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**IRE Certification No.:** IR20100002  
**IRE Name/Address:** IMX Medical Management Services  
1700 Paoli Pike  
Malvern, PA 19355  
Contact Name/Title: Darcy Saunders  
Telephone: 484-329-7070  
Fax #: 484-329-7095  
Email: [darcy.saunders@mimxmed.com](mailto:darcy.saunders@mimxmed.com)

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**IRE Certification No.:** IR20130001  
**IRE Name/Address:** Roffe Enterprises, Inc.  
438 N. Frederick Ave., Suite 200A  
Gaithersburg, MD 20877  
Contact Name/Title: Catherine Race  
Telephone: 301-963-0762, ext. 106  
Fax #: 301-963-9431  
Email: [mrp@hcggroup.com](mailto:mrp@hcggroup.com)  
After hours phone: 301-963-0762, ext. 214  
After hours email: [IRO\\_after\\_hour\\_referral@hcggroup.com](mailto:IRO_after_hour_referral@hcggroup.com)

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**IRE Certification No.:** IR20130002  
**IRE Name/Address:** MET Healthcare Solutions  
2211 West 34<sup>th</sup> St.  
Houston, TX 77018  
Contact Name/Title: Stacy Jones, CEO  
Telephone: 713-961-7277, ext. 231  
Fax #: 713-961-7286  
Email: [sjones@medevaltx.com](mailto:sjones@medevaltx.com)

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**IRE Certification No.: IR20170001**

**IRE Name/Address: CoreVisory**

44090 W 12 Mile Road

Novi, MI 48377

Contact Name/Title: Erich J Kelly

Telephone: 866-516-6676

Fax #: 248-530-7411

Email: [ekelly@mmroinc.com](mailto:ekelly@mmroinc.com)

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**IRE Certification No.: IR20190001**

**IRE Name/Address: Dane Street, LLC**

7111 Fairway Drive, Suite 201

Palm Beach Gardens, FL 33418

Contact Name/Title: Kelly Hunt

Telephone: 561-345-7738

Fax #: 561-293-7162

Email: [knhunt@danestreet.com](mailto:knhunt@danestreet.com)

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