

INTERNAL AGENDA

Health Insurance Advisory Council

September 27th, 2021 @ 9:30 a.m.

Via ZOOM

- Welcome & Introductions of Members- Commissioner Clark
 - House Keeping- Reminder: members video must be on (Open Meetings Act)
 - Roberts Rule of Order
 - Introduce New DOI staff members
 - Shaun Orme, Executive Advisor
 - Shawn Boggs, Deputy Commissioner
 - Chad Thompson, General Counsel

- Legislative Update
 - KY Legislation Updates (2021 Session)- Implementation on Bills- administrative regulations in process-Jill Mitchell, DOI
 - Special Session Update (2021)- Extension of Executive Order concerning Telehealth and COVID testing cost – Jill Mitchell, DOI
 - Update on No Surprises Act- Shaun Orme, DOI

- KY Exchange Update-Carrie Banahan, Deputy Secretary CHFS, HIAC Member

- Consumer Complaint Trends/Updates- Daniel McIlwain, KY DOI
 - Denials related to coding or pre-auths/ marketing insurance plans

- Special Guest Jennifer Knight (Kentucky Cancer Consortium)- presentation on DOI's Market Conduct exam concerning billing/coding inconsistencies

- Questions & Future Initiatives, Commissioner Clark
 - Survey Results- time permitting
 - Lawrence Ford, thank you for service

- Tentative next meeting date: April 27th, 2022

Members:

- Jennifer Willis, Humana, “insurers offering health” rep.
- Lawrence Ford, Anthem, “insurers offering health” rep.
- John Wernert, Norton Health Care, health care practice rep.
- Joseph Prather, Baptist Health, health care practice rep.
- Paul Nesbitt, NEI KY, health benefit purchaser rep.
- Clay Ford, EM Ford, insurance agents rep.
- Mark Kleiner, Preferred Ins. Group, insurance agents rep.
- Carrie Banahan, CHFS, exchange rep.
- Richard Seckel, KY Equal Justice, health benefit purchaser rep.