

Kentucky Department of Insurance  
Maximum Allowed Cost (MAC) Complaint  
P.O. Box 517 Frankfort, KY 40602-0517  
Fax Number 502-564-6090

Pharmacy name NPI#  
Contact person Phone #  
Email address  
Mailing address

Patient name  
Primary insurance or Medicaid MCO  
Secondary insurance

Name of Pharmacy Benefit Manager (PBM)

RX# Date of fill  
NDC# Quantity dispensed  
Name of medication  
Date PBM denied appeal (Provide copy of denial)  
Cost of medication (Provide copy of invoice)  
Dispensing Fee  
Co-Pay collected  
Reimbursement amount (medication only)