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**Part III Actuarial Memorandum**

**CareSource Kentucky Co.  
Individual Rate Filing  
Effective January 1, 2021**

Prepared for:  
**CareSource Kentucky Co.**

Prepared by:  
**Milliman, Inc.**

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## SECTION 1. GENERAL INFORMATION

### DOCUMENT OVERVIEW

This document contains the Part III Actuarial Memorandum for CareSource Kentucky Co.'s (CKY) individual comprehensive medical block of business, effective January 1, 2021. These revised individual rates are guaranteed through December 31, 2021. These products are offered both on and off the Individual Insurance Exchange. This Actuarial Memorandum is submitted in conjunction with the Part I Unified Rate Review Template (URRT).

The purpose of the Actuarial Memorandum is to provide certain information related to the submission of premium rate filings, including support for the values entered in the Part I URRT, which supports compliance with the market rating rules and reasonableness of applicable rate increases. This memorandum may not be appropriate for other purposes.

The information in this Actuarial Memorandum has been prepared for the use of CKY and is intended for use by the Kentucky Department of Insurance (DOI), the Center for Consumer Information and Insurance Oversight (CCIO), and their subcontractors to assist in the review of CKY's individual rate filing. However, we recognize that this certification may become a public document. Milliman makes no representations or warranties regarding the contents of this Actuarial Memorandum or rate filing to other users. Likewise, other users of this Actuarial Memorandum should not place reliance upon this Actuarial Memorandum that would result in the creation of any duty or liability for Milliman under any theory of the law.

The results are actuarial projections. Actual experience will differ for a number of reasons including, but not necessarily limited to, population changes, claims experience, and random deviations from assumptions. The 2021 plan year premium rates provided in this Actuarial Memorandum were developed based upon the current Affordable Care Act (ACA) statutes and regulations, relevant CMS and HHS guidance, Executive Orders, relevant Kentucky statutes and regulations, and court decisions in full force and effect as of date this Actuarial Memorandum is submitted, including, but not limited to, the cost-sharing reduction subsidies not being funded for the 2021 plan year and the continued availability of advance premium tax credits to eligible individuals for the 2021 plan year.

Accordingly, the 2021 plan year premium rates provided in this Actuarial Memorandum are contingent upon the current ACA statutes and regulations, relevant CMS and HHS guidance, Executive Orders, and court decisions not changing, which include, but are not limited to, the Cost-Sharing Reduction (CSR) subsidies not being funded for the 2021 plan year and the continued availability of advanced premium tax credits to eligible individuals for the 2021 plan year. Accordingly, CKY retains and reserves the right to amend this Actuarial Memorandum and 2021 plan premium rates should there be any changes to the ACA statutes and regulations, relevant CMS and HHS guidance, Executive Orders, relevant Kentucky statutes and regulations, and court decisions.

As prescribed by the Kentucky DOI, the premium rates developed and supported by this Actuarial Memorandum assume that CSR subsidies will not be funded as described in current regulations and guidance. The Kentucky DOI prescribes the impact of CSR subsidy non-payment should be spread across on-exchange silver plans only in the single risk pool. Future modifications in legislation, regulation and / or court decisions regarding the funding of CSR subsidy payments may affect the extent to which the premium rates are neither excessive nor deficient.

At the time of this rate filing submission, we acknowledge there is substantial uncertainty regarding the impact of the COVID-19 pandemic on setting premium rates, including whether the pandemic will increase or decrease costs in 2021.

## COMPANY IDENTIFYING INFORMATION

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State: Kentucky  
HIOS Issuer ID: 45636  
Market: Individual  
Effective Date: January 1, 2021

## COMPANY CONTACT INFORMATION

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## CONSULTANT CONTACT INFORMATION

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## DESCRIPTION OF BENEFITS

These products provide comprehensive medical benefits for services received within the provider network. The products have various cost sharing designs, which are a combination of deductibles, coinsurance, and copayments that vary for in-network services.

Products 45636KY001 and 45636KY002 are HMO products with Gold, Silver, Bronze, and Catastrophic (in the case of 45636KY001) benefit plan options and provide coverage for inpatient, outpatient, physician, prescription drugs, and miscellaneous services subject to deductible, coinsurance, and copays.

All member cost-sharing (deductibles, coinsurance, and copays) accrue toward the annual out-of-pocket maximum. Both products have pharmacy cost sharing with a five-tier (generic, preferred brand, non-preferred brand, preferred specialty, and non-preferred specialty) copayment or coinsurance structure. All plans within the products have the same Essential Health Benefits (EHBs). Product 45636KY001 offers no additional non-EHBs. Product 45636KY002 includes additional non-EHB coverage for adult eyewear, adult routine eye examinations, fitness benefits, and adult dental services. No EHB substitutions were made.

## SECTION 2. PROPOSED RATE CHANGES

This filing is a requested rate change filing for 12 of CKY's individual Affordable Care Act (ACA) compliant non-group plan rates originally filed for effective dates January 1, 2020 through December 31, 2020. There are no new plans offered. The experience basis, benefit plans, rating factors, and other projection assumptions are updated for this filing.

CKY's 2021 plan designs include copay, deductible, out-of-pocket maximum, and other benefit changes from their existing 2020 plan designs to comply with changes in the most recent AV Calculator and also to better compete in the market.

We develop premium rates for these individual plans using CKY's 2019 individual experience, in conjunction with internal research proprietary to Milliman and other industry studies and surveys. We consider a number of items in developing the premium rates, including, but not necessarily limited to the:

- Projected morbidity level of the population anticipated to purchase the products
- Proposed benefit plan designs
- Anticipated medical trend, both utilization and cost of services
- Applicable taxes and fees, including those newly applicable since 2014 under ACA
- Anticipated risk adjustment payments (receipts)
- Anticipated administrative costs and profit margin

This memorandum addresses the rate change requested for CKY's individual HMO product, which impacts [REDACTED] members as of March 2020. The rate change being requested weighted by current enrollment for CKY's products is an aggregate [REDACTED]. These plans are ACA compliant plan rates, effective for 12 months beginning January 1, 2021 and ending December 31, 2021. Exhibit 1 displays the rate change by plan and area.

### Reason for Rate Change

- Base Experience – CKY's 2018 and 2019 individual ACA experience are the bases for CKY's 2020 and 2021 premium rates, respectively. [REDACTED]. Furthermore, we adjust the CKY 2019 experience by the expected CKY 2019 risk adjustment transfer to bring CKY 2019 experience to the statewide average morbidity level. Accordingly, CKY's 2019 experience period allowed claims per member per month (PMPM) adjusted for changes in experience member characteristics results in [REDACTED] in CKY premium rates.
- Trend – We price CKY's 2021 premiums using [REDACTED] annual trend. This results in [REDACTED] in premium rates; [REDACTED] annual trend to project from 2020 to 2021, and [REDACTED] in trend to project from 2019 to 2020 ([REDACTED]).
- Demographics Shift – We project CKY's 2021 demographics based on emerging 2020 CKY enrollment. This reflects a [REDACTED] than the Kentucky statewide demographic mix used in the 2020 pricing projected demographics, resulting in [REDACTED] in CKY premium rates.
- Risk Adjustment – CKY estimates it will [REDACTED] (PMPM). As stated earlier, we adjust the CKY 2019 experience by the expected CKY 2019 risk adjustment transfer to bring CKY 2019 experience to the statewide average morbidity level [REDACTED].

- CSR Subsidy Shortfall Adjustment – Based on guidance from the Kentucky DOI, this filing assumes CSR subsidies will continue to not be funded in 2021, and CKY will be responsible for paying claims at the reduced cost sharing variant levels. We spread the impact of the increased claim payments across on-exchange silver plans in the single risk pool, based on guidance from the Kentucky DOI. [REDACTED]
- Plan Benefit Relativity – We adjust premium rates to account for differences between actual and modeled paid to allowed experience to better align CKY experience and projections, plan benefit changes, and pricing model refinements, resulting in [REDACTED] in premium rates.
- Provider Reimbursement and Prescription Drug Change – CKY projects [REDACTED] 2021 provider reimbursement arrangements in composite relative to those projected in the 2020 premium development and changes in prescription drug contracts, resulting [REDACTED] in premium rates.
- Administrative costs, taxes and fees, profit and risk loads – The total retention [REDACTED] in 2021 resulting in a percent of [REDACTED] to premium rates.
- Other Factors – Other Factors include changes in plan mix, area factor calibration, and Non-EHB amounts resulting in [REDACTED] in premium rates.

<b>Table 1</b>	
<b>CareSource Kentucky, Inc.</b>	
<b>Approximate 2020 to 2021 Rate Change Development</b>	
Experience after accounting for morbidity and risk adjustment	[REDACTED]
Trend	[REDACTED]
Demographics Shift	[REDACTED]
Risk Adjustment	[REDACTED]
CSR Subsidy Shortfall Adjustment	[REDACTED]
Plan Benefit Relativity	[REDACTED]
Provider Reimbursement and Prescription Drug Change	[REDACTED]
Retention	[REDACTED]
Other Factors	[REDACTED]
<b>2020 to 2021 Rate Change</b>	[REDACTED]

*Note: Values are rounded.*

### SECTION 3. EXPERIENCE AND CURRENT PERIOD PREMIUM, CLAIMS, AND ENROLLMENT

CKY is a managed care organization, contracting with provider networks to provide medical and pharmacy care to its members. CKY contracts with carriers on a fee-for-service basis. CKY’s contractual arrangements for actual claims for services were directly incorporated in the development of the 2021 rates.

#### PAID THROUGH DATE

The claims incurred in the experience for both non-capitated and capitated services reflect payments through February 29, 2020.

#### CURRENT DATE

The reported date for current enrollment and premium in URRT Worksheet 2, Section II is March 1, 2020.

#### EXPERIENCE PERIOD PREMIUM

The earned premium reported in Worksheet 1 of the URRT reflects the sum of member level premium for the 2019 experience period. CKY’s 2019 individual loss ratio exceeded the MLR requirement. Therefore, an adjustment for MLR rebates was not included. CKY’s 2019 premium is not net of its estimated 2019 risk adjustment payment, per the 2021 instructions.

#### ALLOWED AND INCURRED CLAIMS INCURRED DURING THE EXPERIENCE PERIOD

CKY’s incurred claims include fee-for-service claims and prescription drug claims.

The allowed claims were provided directly from CKY’s claim records.

We review large claims, but do not make a specific adjustment for large claims, since CKY’s claims volume is sufficiently large, such that large claims do not have a material impact on the average allowed claims PMPM.

CKY provided 2019 claims on a completed basis by using lag development factors for lags across all commercial services. This method estimates the portion of claims that have been paid to date for each incurral month based on past claim lag data, which reflects historic time lags in CKY’s medical and prescription drug claim data between the month of service (i.e., the incurral month) and the month of claim processing (i.e., the processed month).

Table 2, as well as Worksheet 1 Section 1 in the URRT, display a breakdown of the individual allowed claims and incurred benefits for CKY’s 2019 Kentucky experience.

Table 2 CareSource Kentucky Co. Kentucky Individual ACA Plans 2019 Experience		
	Allowed	Paid
Claims Paid through February 2020	[REDACTED]	[REDACTED]
Incurred But Not Reported (IBNR)	[REDACTED]	[REDACTED]
<b>Total</b>	[REDACTED]	[REDACTED]

*Note: Values are rounded.*

## SECTION 4. BENEFIT CATEGORIES

### EXPERIENCE

The experience period claim information by benefit category represents CKY's ACA-compliant individual medical plans in Kentucky in 2019.

We categorize utilization and cost information by benefit using CKY's 2021 projected Kentucky claims distribution by major service category. CKY's projected 2021 fee-for-service medical claims are included by service category:

- Inpatient Hospital: Includes non-capitated facility services for medical, surgical, maternity, mental health and substance abuse, skilled nursing, and other services provided in an inpatient facility setting and billed by the facility.
- Outpatient Hospital: Includes non-capitated facility services for surgery, emergency room, lab, radiology, therapy, observation, and other services provided in an outpatient facility setting and billed by the facility.
- Professional: Includes non-capitated primary care, specialist, therapy, the professional component of laboratory and radiology, and other professional services, other than hospital-based professionals whose payments are included in facility fees.
- Other Medical: Includes non-capitated ambulance, home health care, DME, prosthetics, supplies, vision exams, dental services, and other services. The measurement units for utilization used in this category are a mix of visits, cases, procedures, etc.

CKY's projected prescription drug claims net of rebates are included in the "Prescription Drug" line in the URRT with a benefit category of "Prescriptions".

### CREDIBILITY MANUAL

The experience period claim information was deemed credible. Therefore, no credibility manual was required to develop the 2021 projected allowed experience claims.





## **OTHER ADJUSTMENTS**

CKY has negotiated 2021 Kentucky provider reimbursement levels as a percent of Medicare that are different than the percent of Medicare reimbursement levels underlying the 2019 experience. We adjust CKY's 2021 Projected Index Rate for the difference between the 2019 and 2021 provider reimbursement levels as a percent of Medicare, changes in county level enrollment mix, expansion into new counties and rating areas, and for the addition of capitated vision benefit reimbursements.

## **ADJUSTMENTS TO TRENDED EHB ALLOWED CLAIMS PMPM**

No additional adjustments were applied to CKY's experience.

## SECTION 6. MANUAL RATE ADJUSTMENTS

We determine CKY's 2019 individual experience of [REDACTED] member months is fully credible, and do not develop a manual rate.

## SECTION 7. CREDIBILITY OF EXPERIENCE

CKY's 2019 ACA-compliant experience includes claims for [REDACTED] member months, which we consider 100% credible.

## SECTION 8. ESTABLISHING THE INDEX RATE

The Projected Index Rate is a measurement of the average allowed claims PMPM for EHBs. The Projected Index Rate reflects the projected 2021 mixture of smoker / non-smoker population, area factors, and the projected mixture of risk morbidity that CKY expects to receive in the Single Risk Pool. The Projected Index Rate has not been adjusted for payments and charges projected under the risk adjustment program or for Marketplace user fees. Worksheet 1, Section II of the URRT demonstrates the build-up of the Projected Index Rate.

## SECTION 9. DEVELOPMENT OF THE MARKET-WIDE ADJUSTED INDEX RATE

The Market Adjusted Index Rate was calculated as the Projected Index Rate adjusted for all allowable market wide modifiers as defined in the market rating rules, 45 CFR Part 156, §156.80(d)(1). The development of the Market Adjusted Index Rate is illustrated in Worksheet 1, Section II of the URRT and in Table 4 below. Amounts shown in Table 4 may not match the URRT exactly due to URRT rounding conventions. The adjustments applied to the Index Rate in developing the Market Adjusted Index Rate and their development are described following Table 4.

<b>Table 4 CareSource Kentucky Co. Kentucky Individual ACA Plans Market Adjusted Index Rate Development</b>		
		<b>Annotation</b>
<b>2021 Projected Index Rate PMPM</b>	██████████	(1)
<b>Market Adjustments (paid basis)</b>		
Gross Risk Adjustment	██████████	(3)
Net Federal Transitional Reinsurance	██████████	(2)
Exchange User Fees	██████████	(4)
<b>Paid-to-Allowed Ratio</b>	██████████	(5)
<b>Market Adjustments (allowed basis)</b>		
Gross Risk Adjustment	██████████	(6) = (3) / (5)
Net Federal Transitional Reinsurance	██████████	(7) = (2) / (5)
Exchange User Fees	██████████	(8) = (4) / (5)
<b>Market Adjusted Index Rate PMPM</b>	██████████	<b>(9) = (1) + ((6) + (7) + (8))</b>

Note: Values may not match the URRT due to rounding.

### RISK ADJUSTMENT PAYMENT / CHARGE

#### Experience Period Risk Adjustment and Reinsurance Adjustments PMPM

CKY estimates it will ██████████ in 2019 risk adjustment transfers for Kentucky individual ACA members. This amount does not include the risk adjustment administrative fee.

#### Projected Risk Adjustments PMPM

Risk transfer payments are estimated at the plan level using the published transfer payment formula, taking into account CKY's expected differences from the state average. The composite risk adjustment transfer payments are allocated proportionally to all plans based on plan premiums. CKY estimates it will ██████████. We estimate the 2021 risk adjustment based on a combination of the CKY experience underlying our rate development and a comparison of historical risk transfer payments relative to CKY's earned premium at the metal level. The risk adjustment is developed as a percent of premium projected based on anticipated shifts to the state metallic mix in order to account for any changes in statewide premium.

The risk adjustment ██████████ when including the ██████████ PMPM risk adjustment administrative fee.

Based on current regulatory guidance, we assume that the high-cost enrollee risk pooling program will be cost neutral for CKY, and as such, we do not make an explicit adjustment for this program in CKY's 2021 risk adjustment transfer estimate

## REINSURANCE

The federal transitional reinsurance program was temporary and ended December 31, 2016. Since this program is not expected to continue in 2021, we assume that reinsurance contributions will be zero. As a result, we did not project any federal transitional reinsurance contributions for 2021.

## EXCHANGE USER FEES

CKY is writing all projected business through the individual exchange in 2021, [REDACTED]; therefore, the resulting percent of premium value of [REDACTED] reflects an allocation of anticipated exchange fees of [REDACTED] of exchange premium across all projected individual enrollment.

## PAID TO ALLOWED RATIOS

The average paid to allowed ratio was developed as follows:

$$\frac{\text{Weighted Average Paid Claim PMPM by Plan}}{\text{Weighted Average Allowed Claim PMPM by Plan}}$$

The weighted average in both the numerator and denominator was developed based on projected member months by plan, as presented in Worksheet 2, Section IV of the URRT.

## SECTION 10. PLAN ADJUSTED INDEX RATE

Plan Adjusted Index Rates reflect the Market Adjusted Index Rate adjusted for allowable plan level modifiers defined in the market rating rules, 45 CFR Part 156, §156.80(d)(2). This is summarized as follows:

Market Adjusted Index Rate

- x (1) Plan actuarial value and cost sharing value factor.
- x (2) Plan provider network, delivery system characteristics, and utilization management practices factor.
- x (3) Benefits provided by the plan that are in addition to EHB.
- x (4) Distribution and administrative costs, excluding user exchange fees.
- x (5) With respect to catastrophic plans, the expected impact of the specific eligibility categories for those plans.

The applicable adjustment factors for each plan are illustrated in Worksheet II, Section III of the URRT.

### ACTUARIAL VALUE AND COST SHARING DESIGN OF THE PLAN

The impact of each plan's actuarial value and cost sharing includes the expected impact of each plan's cost-sharing amounts on the member's utilization of services, excluding expected differences in the morbidity of the members assumed to select the plan. In other words, these adjustments are based only on utilization expectations related to the comparative richness of each benefit plan and not on the people who select such a plan.

The Milliman *HCGs* were used to estimate the value of cost-sharing and relative utilization of services for each plan. Our pricing models assume the same demographic and risk characteristics for each plan, thereby excluding expected differences in the morbidity of members assumed to select the plan.

The *HCGs* provide a flexible, but consistent basis for the determination of claim costs for a wide variety of health benefit plans. These rating structures are used to anticipate future claim levels, evaluate past experience, and establish interrelationships between different health coverages.

The Milliman *HCGs* are developed as a result of Milliman's continuing research on health care costs. They were first developed in 1954 and have been updated and expanded annually since then. These guidelines are continually monitored as we use them in measuring the experience or evaluating the rates of our clients and as we compare them to other data sources.

The *HCGs* are a cooperative effort of all Milliman health actuaries and represent a combination of their experience, research, and judgment. An extensive amount of data is used in developing these guidelines, including published and unpublished data. In most instances, cost assumptions are based upon our evaluation of several data sources and, hence, are not specifically attributable to a single source. Since these guidelines are a proprietary document of Milliman, they are only available for release to specific clients that lease these guidelines and to Milliman consulting health actuaries.

The AV pricing values reflect full plan liability for CSR plans.



## PROVIDER NETWORK, DELIVERY SYSTEM CHARACTERISTICS AND UTILIZATION MANAGEMENT PRACTICES

CKY provided their estimated provider network reimbursement rates based on their contractually negotiated reimbursement arrangements to date. Negotiations are ongoing, and contractual provider reimbursements may vary from the ones we assume in our pricing. Section 5 Projection Factors - Other Adjustments provides additional details.

## BENEFITS IN ADDITION TO EHBS

Product 45636KY001 does not include any non-EHB benefits. Product 45636KY002 includes non-EHB benefits of adult dental, eyewear, fitness, and routine eye examinations so an adjustment is made within this product.

## ADMINISTRATIVE COSTS (EXCLUDING EXCHANGE USER FEES AND REINSURANCE FEES)

We estimate CKY's administrative expenses to be ██████████, as shown in Table 5. This estimate is entered as a percent of premium that varies by plan due to certain PMPM expenses entered as a level PMPM regardless of metal type as shown in Worksheet 2, Section III of the URRT. It is based on CareSource's estimate of 2021 projected expenses. This amount does not include any profit, risk load, taxes, or assessments described below.

Table 5 CareSource Kentucky Co. Kentucky Individual ACA Plans Summary of Administrative Expenses		
	Administrative Expense	
	PMPM	% of Premium
General Admin	██████	██████
Quality Improvement / Health IT	██████	██████
Commercial Reinsurance Recoveries	██████	██████
Commercial Reinsurance Premiums	██████	██████
<b>Subtotal: Administrative Expense Load</b>	██████	██████

Note: Values are rounded.

## PROFIT AND RISK LOAD

We build in ██████ of premium for a target pre-tax contribution to surplus that does not vary by product or plan. We build an additional ██████ into the profit and risk load to account for the three child cap premium load, as well as an additional ██████ to account for metallic premium insufficiency due to catastrophic plan rating. This provides for a total profit and risk load of ██████. We do not build in any additional loads for profit or risk. We consider the uncertainty of estimated claims in the 2021 market and federal MLR requirements in the target.

## TAXES AND FEES

Table 6 provides a breakdown of projected taxes and fees.

**Table 6**  
**CareSource Kentucky Co.**  
**Kentucky Individual ACA Plans**  
**Summary of Taxes and Fees**

	<b>Taxes and Fees</b>	
	<b>PMPM</b>	<b>% of Premium</b>
State Premium Tax	██████	██████
Risk Adjustment Admin Fee	██████	██████
Comparative Effectiveness Research Fee	██████	██████
GAP Assessment Fee	██████	██████
<b>Total</b>	██████	██████

*Note: Values are rounded.*

**CATASTROPHIC ADJUSTMENT**

The catastrophic adjustment factor reflects the projected average demographics of individuals enrolled in a catastrophic plan relative to the other metal tiers. This adjustment represents the impact of the restricted age requirements in the catastrophic risk pool, and the effect of tobacco loads applied to the expected catastrophic population.

## SECTION 11. CALIBRATION

### AGE CALIBRATION FACTOR

To develop the age calibration factor, we calculate the CMS federal age curve factors on a projected membership basis. The age curve calibration is applied to all plans. We use the underlying demographic mix assumptions as described in Section 5. The average age curve calibration factor is [REDACTED]. The calibration to the age curve complies with the rating rules specified in 45 CFR Part 147, §147.102.

Exhibit 2 provides an illustration for the development of the applicable calibration factor for age. We round the average premium factor to the nearest table value to determine the average rounded age. The age calibration factor is approximately equal to the age [REDACTED] adult factor.

### GEOGRAPHIC CALIBRATION FACTOR

CKY applies geographic rating area factors to its plans as shown in Worksheet 3 of the URRT. The geographic rating factors were developed based on a combination of risk-adjusted experience (2018 and 2019 premium-weighted aggregate loss ratios by rating area), changes to Milliman's HCGs area factors by rating area, provider reimbursement changes by rating area, and the credibility of a rating area. The impact of these items is applied to 2020 area factors (normalized on projected 2021 enrollment to result in a geographic calibration factor of [REDACTED]) to calculate 2021 area factors. Exhibit 3 provides an illustration for the development of the applicable calibration factor for geography.

### TOBACCO USE RATING FACTOR CALIBRATION

CKY applies a tobacco premium load for users age 21 and over that varies by age. We determine this rate is reasonable as it results in a similar weighted average premium adjustment compared to the projected tobacco morbidity surcharge. The tobacco rating factors are [REDACTED] for children and between [REDACTED] for ages 21 and over. Exhibit 4 displays the development of the tobacco adjustment factor.

## **SECTION 12. CONSUMER ADJUSTED PREMIUM RATE DEVELOPMENT**

The Consumer Adjusted Premium Rate is the final premium rate for a plan charged to an individual utilizing the rating and premium adjustments, as articulated in the applicable market reform rating rules. It is the product of the Plan Adjusted Index Rate, the age calibration factor, the geographic calibration factor, and the tobacco calibration factor.

The applicable adjustment factors for each plan are illustrated in Worksheet II, Section III of the URRT.

## SECTION 13. PROJECTED LOSS RATIO

The projected loss ratio based on federally prescribed MLR methodology, excluding allowable adjustments, such as for credibility, quality improvement expenses, and high deductible is [REDACTED] as shown in Exhibit 5. Section 13 values may not tie to URRT Worksheet 2, Section IV, since the calculations do not consider the same exclusions / adjustments).

The Exhibit 5 loss ratio is a single year value only. To the extent this amount, on a 3-year rolling average basis, and after applying applicable credibility adjustments, falls below the federal 80% threshold, CareSource will comply with all federal rebate regulations found in Public Health Service Act (PHS Act) section 2718.

## SECTION 14. AV METAL VALUES

The AV Metal Values included in Worksheet 2, Section I of the URRT were developed using the 2021 CMS Actuarial Value calculator and are shown in Attachment B.

## SECTION 15. MEMBERSHIP PROJECTIONS

CareSource projected membership (as displayed in Worksheet 2, Section IV of the URRT) is detailed in Table 7 below. We base CKY’s projected 2021 enrollment off 2020 open enrollment exchange data and CKY marketing projections.

Table 7 CareSource Kentucky Co. Kentucky Individual ACA Plans Projected 2021 Member Months				
Product Type	KY001	KY002	Total	% Distribution
Gold				
Silver				
Bronze				
Catastrophic				
<b>Total</b>				

### METHODOLOGY TO PROJECT COST SHARING REDUCTION (CSR) ELIGIBLES

We estimate CSR eligibles based on 2020 open enrollment exchange data.

### PROJECTED COST SHARING REDUCTION (CSR) ELIGIBLES

For the Silver level plans, we assume a member will generally select the richest benefit plan the member qualifies for a given income level (we understand that some individuals will not select the richest subsidy for which they qualify based on personal preference, but do not expect this impact to be material). Table 8 shows the projected distribution across the Silver level plans.

Table 8 CareSource Kentucky Co. Kentucky Individual ACA Plans Assumed Member Distribution Across Silver Metal Tier	
Silver Plan	Assumed Member Distribution
Silver 94%	
Silver 87%	
Silver 73%	
Silver 70%	

## SECTION 16. PLAN TYPE

CKY's plans are HMO plans. The applicable plan type for each plan has been selected in the drop-down box in Worksheet 2, Section I of the URRT.



## SECTION 17. TERMINATED PLANS AND PRODUCTS

No plans were terminated.

## SECTION 18. EFFECTIVE RATE REVIEW INFORMATION

Information is available upon request.

## SECTION 19. RELIANCE

In preparing the Part I Unified Rate Review Template (URRT) and Part III Actuarial Memorandum, we rely on information provided to us by the CKY management and its affiliates. To the extent that it is incomplete or inaccurate, the contents of the URRT and Actuarial Memorandum, along with many of our conclusions, may be materially affected.

We perform a limited review of the data used directly in the analysis for reasonableness and consistency, and do not find material defects in the data. If there are material defects in the data, it is possible that they would be uncovered by a detailed, systematic review and comparison of the data to search for data values that are questionable or for relationships that are materially inconsistent. Such a review is beyond the scope of the assignment.

A data reliance letter is attached to this rate submission.

## SECTION 20. ACTUARIAL CERTIFICATION

I, Barbara R. Collier, am a Consulting Actuary with the firm of Milliman, Inc. I am a member of the American Academy of Actuaries, and I meet the Qualification Standards of the American Academy of Actuaries to render the actuarial opinion contained herein. This filing is prepared on behalf of CareSource.

I certify to the best of my knowledge and judgment:

1. The Projected Index Rate is:
  - In compliance with all applicable State and Federal Statutes and Regulations (45 CFR 156.80(d)(1)).
  - Developed in compliance with the applicable Actuarial Standards of Practice.
  - Reasonable in relation to the benefits provided and the population anticipated to be covered.
  - Neither excessive nor deficient based on my best estimates of the 2021 individual market.
2. The Projected Index Rate and only allowable modifiers as described in 45 CFR 156.80(d)(1) and 45 CFR 156.80(d)(2) were used to generate plan level rates.
3. The geographic rating factors shown in Worksheet 3 of the Part I Unified Rate Review Template (URRT) reflect only differences in the costs of delivery (e.g., unit costs, provider practice pattern differences) and do not include differences for population morbidity by geographic area.
4. The CMS Actuarial Value Calculator was used to determine the AV Metal Values shown in Worksheet 2, Section I of the URRT for all plans.

The URRT does not demonstrate the process used to develop proposed premium rates. It is representative of information required by Federal regulation to be provided in support of the review of rate increases, for certification of qualified health plans for federally facilitated exchanges, and for certification that the Index Rate is developed in accordance with Federal regulation and used consistently and only adjusted by the allowable modifiers.

The 2021 plan year premium rates provided in this Actuarial Memorandum were developed based upon the current Affordable Care Act (ACA) statutes and regulations, relevant CMS and HHS guidance, Executive Orders, relevant Kentucky statutes and regulations, and court decisions in full force and effect as of date this Actuarial Memorandum is submitted, including, but not limited to, the cost-sharing reduction subsidies not being funded for the 2021 plan year and the continued availability of advanced premium tax credits to eligible individuals for the 2021 plan year.

Accordingly, the 2021 plan year premium rates provided in this Actuarial Memorandum are contingent upon the current ACA statutes and regulations, relevant CMS and HHS guidance, Executive Orders, and court decisions not changing, including, but not limited to, the cost-sharing reduction subsidies not being funded for the 2021 plan year and the continued availability of advanced premium tax credits to eligible individuals for the 2021 plan year.

Accordingly, CKY retains and reserves the right to amend this Actuarial Memorandum and 2021 plan premium rates should there be any changes to the ACA statutes and regulations, relevant CMS and HHS guidance, Executive Orders, relevant Kentucky statutes and regulations, and court decisions.

At the time of this rate filing submission, we acknowledge there is substantial uncertainty regarding the impact of the COVID-19 pandemic on setting premium rates, including whether the pandemic will increase or decrease costs in 2021. [REDACTED]

The information provided in this Actuarial Memorandum is in support of the items illustrated in the URRT and does not provide an actuarial opinion regarding the process used to develop proposed premium rates. It does certify that rates were developed in accordance with applicable regulations, as noted.

The results are actuarial projections. Actual experience will differ for a number of reasons including, but not necessarily limited to, population changes, claims experience, and deviations from assumptions.

Respectfully submitted,

Barbara R. Collier, FSA, MAAA  
Consulting Actuary  
Milliman, Inc.

BRC/zk

Attachments

## RELIANCE LETTER



May 15, 2020

Ms. Barbara Collier, FSA, MAAA  
Consulting Actuary  
Milliman, Inc.  
15800 Bluemound Road, Suite 100  
Brookfield, WI 53005-6069

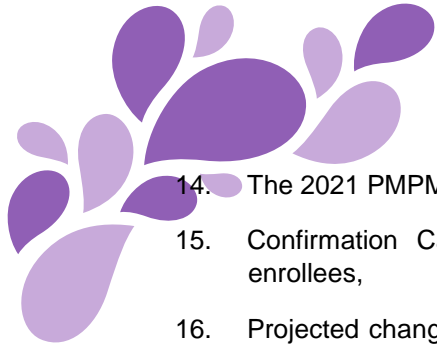
**Re: CareSource Kentucky Co.'s 2021 Individual Pricing**

Dear Barb:

I, Emily Bartel, Managing Actuary, CareSource, Inc. hereby affirm the data sources, assumptions, and information identified below and provided to Milliman, Inc. for developing CareSource's 2021 individual commercial premium rates were prepared under my direction. These items were relied upon by Milliman and are, to the best of my knowledge, accurate and complete. Finally, I affirm all information that affects the 2021 individual premium rate development has been given to you, and I have disclosed all items of which I am aware that would have a material impact on the rate projections.

The information provided includes:

1. Specific 2020 plans CareSource intends to renew or terminate,
2. Benefit plans and networks CareSource offers in 2021,
3. The rating regions in which CareSource offers products in 2021,
4. HIOS Product Names, Product IDs, and Plan Names for each 2021 benefit plan,
5. Renewal / new plan status based on compliance with the Uniform Modification regulations.
6. Historical 2019 claim experience and membership for CareSource's products and plans,
7. Estimates of CareSource's 2019 risk adjustment transfer payments/receivables,
8. Projected 2021 administrative expenses and target profit margin,
9. Emerging 2020 enrollment by county, plan, and demographics,
10. Guidance on appropriate utilization and unit cost trend assumptions
11. Projected 2021 enrollment by county,
12. Geographic rating area factors to be used for 2021 pricing and information regarding the calculations and assumptions used in their development.
13. Description of contractual provider reimbursement arrangements, including 2019 and projected 2021 provider reimbursements by service category,



14. The 2021 PMPM cost of payments related to added benefits (both EHB and non-EHB),
15. Confirmation CareSource has no Kentucky Access/Guaranteed Acceptance Program (GAP) enrollees,
16. Projected changes in projected 2021 prescription drug costs related to the new Pharmacy Benefit Manager contract,
17. Assurance that CareSource has completed the plan benefit template and has found no meaningful discrepancies in Actuarial Value calculations.
18. Other information provided by CareSource in various meetings, phone calls, emails, and other correspondence,

5/15/2020

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Date

A handwritten signature in brown ink that reads "Emily Bartel". The signature is written in a cursive, flowing style.

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Signature