



eServices Account Creation for Individuals

This process should be used by Individuals who created a Kentucky Online Gateway (KOG) account and have permission issues. To learn more about KOG, click [here](#).

- **Access the Department of Insurance’s (DOI) eServices Login Page**

1. Click [here](#) to access the login page.

Create Account / Request New Roles

2. Click “Create Account / Request New Roles.”

3. Select “Individual: Individual Access” from the User Type selection, then click “Submit.”

Attention eServices Users

The Department of Insurance is working diligently to enhance data security and to provide users a single sign-on experience within the Commonwealth. To make this happen, eServices will transition to the Kentucky Online Gateway (KOG) for user credentials (ID and password) and login functionality.

What does this mean to you? Starting on insert date, 2019, eServices users will have to create a new login ID and password. To login, use the email address associated to your eService account and the same password. If you have questions about the transition, simply click here to learn more about KOG. [Click here](#) for instructions on how to set up a new account.

Login to eServices using your Kentucky Online Gateway account OR Create Account / Request New Roles

Your User Type

User Type *

- Select User Type
- Business Entity: Agent Licensing Administrator
- Business Entity: Agent Licensing Read-Write
- CE Provider/Instructor: Continuing Education Provider
- Individual: Individual Access**
- Insurer: P&C Auto and Home Guide Administrator
- Insurer: Agent Licensing Administrator
- Insurer: Annual Financial Statement
- Insurer: CPE Documents
- Insurer: Life - Paid Up Policies
- Insurer: Mine Subsidence
- Insurer: Medical Malpractice
- Insurer: SIU Head
- Insurer: Market Conduct Docs
- Insurer: Independent Review Entity
- Insurer: Cat Loss
- Insurer: Annual Reconciliation
- Insurer: Agent Licensing Read-Write
- Other: DOI Innovation
- Other: Consumer

Submit

4. Select “Citizen or Business Partner” from the “I am a” screen and click “Sign In.” and login to KOG.

Welcome to the Kentucky Online Gateway

I am a

- Citizen or Business Partner
- State Employees and Contractors logging in with Email Address or Username
- State Employees and Contractors logging in with KHRIS ID

Sign In Create Account

5. Enter your information in the eServices User Matching screen and click “Submit.” This process will attempt to locate your previous eServices account and grant your new KOG account the previously assigned access.

eServices User Matching

*First Name

*Last Name

*Date Of Birth

*Last 4 Of SSN

Previous **Submit**

The eServices menu will display after a successful match.

User Roles Main Menu Logout View Cart

DOI Number Name

eServices

- Add Requested Documents
- Certification (Clearance Letter Request)
- Examination Scheduling and Rescheduling
- License Renewal Invoice
- Life Settlement Survey
- No Fault rejection Form
- Order Laws & Regulations Book (2018 Edition)
- Pending Fees (License and Appointment)
- Record Correction Request (Form E303 / Address / SSN / Name / Email / Phone)
- Report Insurance Fraud
- Upload Referral Documents
- View Transaction History
- Voluntary License Surrender

Individual Information

- Your Individual Profile (License, Exam, CE, Affiliation and FR Information)

Insurance Innovation

- Submit Innovation Application

Reports

- Print Licenses and/or ID Cards
- Surplus Lines Affidavit Search

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If you have more than one system associated with your account, a list of applications will display on the MyKY page.

My Apps All Apps

Search for Applications

Search

A B C D E F G H I J K L M N O P Q R S T U V W X Y Z

eServices

Provides individuals, business entities, continuing education providers, regional test proctors, consumers and insurers the ability to submit electronic requests, data and any associated payments.

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